

CANCELLATION & REFUND POLICIES

A student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

Cancellation shall occur when a student gives written notice of cancellation to the institution. Written notice can be sent by mail, hand delivery, or e-mail. The date of determination will be the date the written notice is postmarked or delivered to the institution.

Withdrawal may be effectuated by the student's notice or by the student's conduct, including a student's lack of attendance. Withdrawal based on a student's lack of attendance is comes into effect when the student has been absent for 30 consecutive calendar days.

Non-Refundable Fees

Non-refundable fees (tuition and related):

- registration fee

Other non-refundable fees for services which have been delivered include:

- courier service fee
- airport transfer fee
- student insurance fees
- exam fees

Housing fees are subject to their own refund policy. The accommodation placement fee is considered non-refundable if the student has already been placed in their requested accommodation.

1) Cancellation prior to program starting

Cancellation by student

If a student cancels their course prior to the first day of class, all tuition fees will be refunded to the student. The school will retain the registration fee and, if applicable, any other service fees already consumed.

Program cancellation by school

If IH San Diego, for whatever reason, cancels the program the student has enrolled in and the student is unable to accept an alternative date for this program, 100% of all fees paid will be refunded to the student.

Rejection of student by school or Visa rejection

If a student is rejected for their program by the school, or if the student's visa application is rejected, the student will be refunded all fees except the registration fee and any other consumed service fees such as the courier fee.



2) Cancellation through 7th Calendar Day after Enrollment

If appropriate written or verbal notice of cancellation is received by the start date of the course, or the seventh (7th) calendar day after enrollment (whichever is later), 100% of tuition fees will be refunded. Institutional charges for other services will be refunded, less any costs incurred for the period the services were delivered.

3) Withdrawal After Cancellation Period

If a student has completed 60% or less of the course term at the time of withdrawal from classes, the student will receive a pro rata refund of tuition for the remaining period of attendance. Refunded tuition is calculated from the last day of attendance.

4) Cancellation of Accommodation

Homestay

The accommodation placement fee is non-refundable once the student has been placed in accommodation, except in the case of course cancellation or, rejection of the student by the school, or visa rejection.

a) Cancellation prior to accommodation starting

If a student cancels homestay accommodation more than 2 weeks prior to arrival, homestay fees will be refunded.

If a student cancels homestay accommodation less than 2 weeks prior to arrival, 2 weeks of the homestay accommodation fee will be deducted from the refund

b) Cancellation after accommodation starting

If a student cancels homestay accommodation after arrival, the student must give 2 weeks' notice. If the student gives a full 2 weeks' notice of cancellation, homestay fees will be refunded for any remaining weeks.

Other types of accommodation

Cancellation of other accommodations (hotel, student residence, or apartment) will be subject to the cancellation policy of the provider.

Refund Due Dates

All refunds due will be made to the appropriate party within 45 days of the date upon which the student's cancellation or withdrawal has been determined.

CONTACT DETAILS

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